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## MEDIA RELEASE



### WIZCRETE CONCRETE SOLUTIONS SCORES 95.12% FOR CUSTOMER SATISFACTION

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The judging process for the 2023 Australian Achiever Awards for Australia's **Architect Services, Building Design, Building Construction & Interior Design Services - Concreting** category was completed on 29th March.

**Wizcrete Concrete Solutions** scored a highly recommended 95.12%.

Now into its twenty-sixth year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from a business's own customers. The awards provide an indication of a well-run business where satisfied customers are a sign that a business is healthy, worthy of praise and increased custom.

The award system focuses on eight criteria, each scored separately, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication, Overall Perception and Referral. The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A complete list of all businesses that have achieved award status over the last few years can be viewed at [www.achiever.com.au](http://www.achiever.com.au).

Some of the comments Australian Achiever received from Wizcrete Concrete Solutions clients are:

***Joe and the team at Wizcrete Concrete Solutions did an excellent job. I appreciated that they cleaned up at the end of every day. They met my timeframes, and the job was completed on time. I am really happy with the job overall.***

***Our driveway that they worked on is around one hundred metres long, curved and up a steep hill. They did a great job handling the adverse weather conditions well. We are happy with the right colour, and that we did not get random traffic coming up the driveway. They put a sign in to avoid this. The final outcome enhances our property. They did a beautiful job.***

***The team knew what to do; they were efficient and showed great project management. The project went like clockwork, and everything was ready on time. Wizcrete Concrete Solutions are excellent to deal with.***

***The staff at Wizcrete Concrete Solutions are very professional in their dealings. They were happy to answer any of my questions and were good at problem-solving. I am very happy with them, my needs were definitely met.***

- ENDS -

For verification of this report, please contact:  
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